

# CSULB Single Sign-On Help & Brief FAQs

## What is Single Sign-On?

At CSULB, Single Sign-On (SSO) refers to a log-in utility that allows you to enter your BeachID User Name and Password once and then access certain web applications during an Internet session without having to log in again to each application. Your CSULB SSO web session remains active until you close your Internet browser.

## Who can log into the CSULB SSO service?

All BeachID account holders can log into CSULB SSO. After logging in, you'll be able to access SSO-enabled campus computing resources for which you're authorized.

## How do I log in?

Visit <https://sso.csulb.edu> to log in. Some resources, when they become available via SSO, may also be logged into directly. After successfully logging into CSULB SSO, you can access your authorized SSO computing resources without having to login again for the duration of your web browser session. **NOTE: To access CSULB SSO applications, your web browser(s) need to have pop-ups enabled for <https://sso.csulb.edu>.** For instructions, see the ITKB article, "[Configuring Your Web Browser to Enable Pop-up Windows for Trusted CSULB Servers](#)"

## How do I log out?

Select the CSULB SSO Sign out button to close your SSO session, and then close your Internet browser (all browser windows and tabs) to exit all SSO applications accessed during your session. ***Until you close all windows and tabs of the Internet browser used for your CSULB SSO session, your SSO-enabled resources remain accessible!*** Just as you would when using the Internet for any sensitive financial or personal information transactions, always end your CSULB SSO session by completely closing your web browser--especially if you're using a publically available computing device. To simplify log out steps, it's recommended your browser is configured to open SSO services as new tabs within the existing browser rather than open in a new browser. For instructions on how to configure your browser, see the ITKB article, "[Configuring Standard Web Browsers for Tab Viewing](#)."

## What are available SSO Services for Students?

SSO buttons or Chiclets are dynamic, so you will only see participating services for which you have access to. Please see the ITKB article called "[Student Single Sign-On \(SSO\) Participating Services](#)" for an explanation of all available SSO services for students.

## What are available SSO Services for Employees?

Like the SSO buttons or Chiclets for students, you will only see participating services for which you have access to. Please see the ITKB article called "[Faculty & Staff Single Sign-On \(SSO\) Participating Services](#)" for an explanation of all available SSO services for

## What are SSO benefits?

- Enter your BeachID Username and Password only once to access many campus computing services
- Use one campus URL (web address) to access participating web-based services

## How can my campus organization apply to have our BeachID-authenticated application use CSULB SSO?

If you wish to apply for CSULB SSO authentication for a BeachID-authenticated web application managed by your organization, please open a request to discuss technical requirements and costing by contacting [ITS-ServiceManagement@csulb.edu](mailto:ITS-ServiceManagement@csulb.edu).

## **Can I change the way my buttons are arranged in SSO?**

Yes, please visit [Single Sign-On \(SSO\) - Creating a New Tab](#) to see how.

## **Is there a mobile app I can use on my mobile devices?**

Yes, please visit [Single Sign-On \(SSO\) Mobile App](#) for how to install the Okta Mobile app.