

2019-08-29 California State University, Long Beach Re-Evaluated and Up to Date Information Security Policy For All Employees

This is a phishing attempt first reported to CSULB ITS on **August 29, 2019**.

From: "Knowles, Robert" <KnowlesR@zbths.org>

Sent: August 29, 2019 at 2:00:56 PM PDT

To: Undisclosed recipients;;

Subject: California State University, Long Beach Re-Evaluated and Up to Date Information Security Policy For All Employees

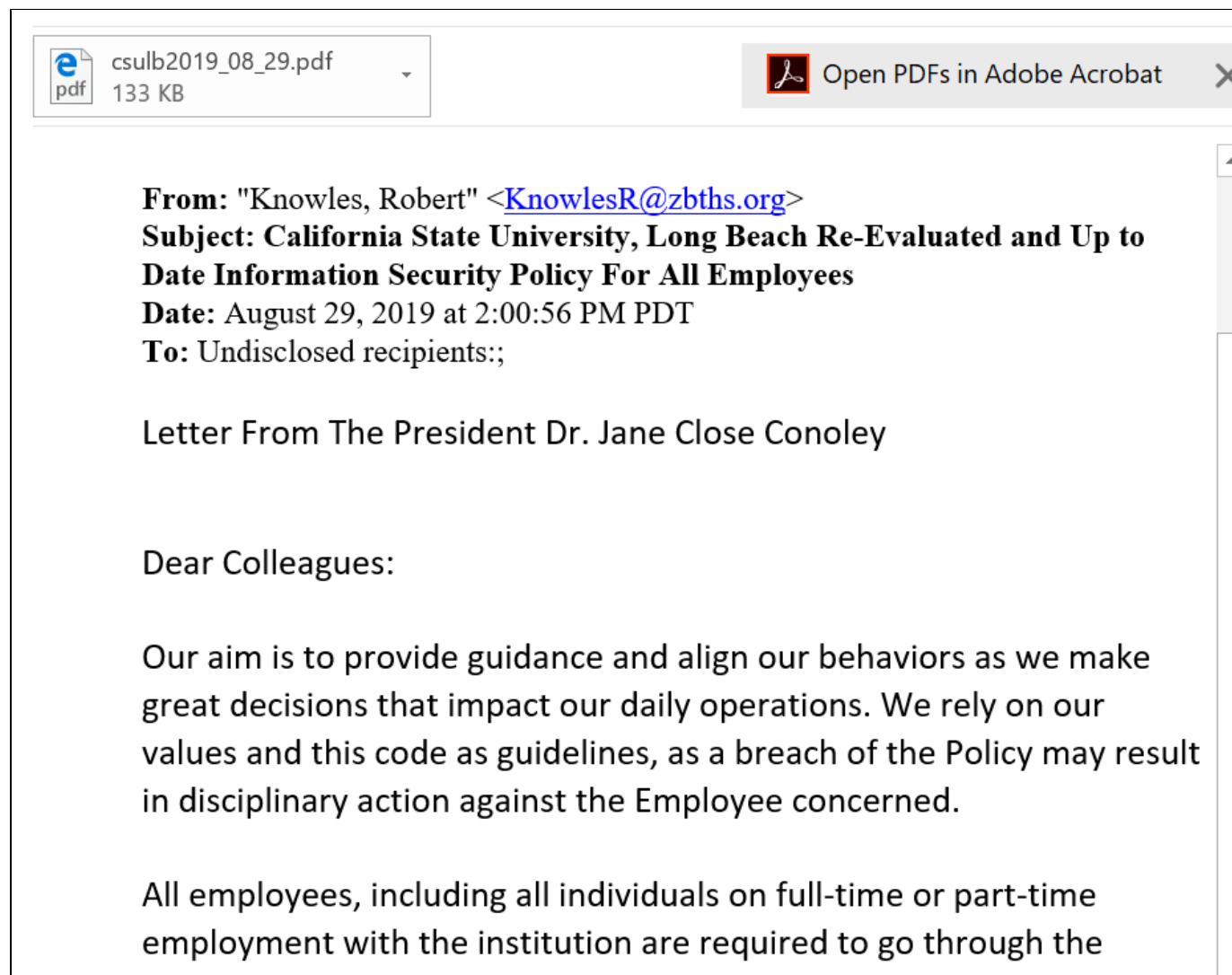
Summary

The fraudulent email has asked the recipient to click on the attachment provided to view a policy form. The attachment opens up to a false document that may contain viruses.

Intent of the Email

This is an attempt to acquire personal account credentials or install malicious malware.

Screenshots



The screenshot shows an email client window. At the top, there is a file attachment bar with a PDF icon, the filename "csulb2019_08_29.pdf", and a size of "133 KB". To the right of the attachment bar is a button that says "Open PDFs in Adobe Acrobat" with a red Adobe logo icon and a close button (X).

The email content is displayed below the attachment bar. It starts with the following text:

From: "Knowles, Robert" <KnowlesR@zbths.org>
Subject: California State University, Long Beach Re-Evaluated and Up to Date Information Security Policy For All Employees
Date: August 29, 2019 at 2:00:56 PM PDT
To: Undisclosed recipients;;

Below the header, the email body contains the following text:

Letter From The President Dr. Jane Close Conoley

Dear Colleagues:

Our aim is to provide guidance and align our behaviors as we make great decisions that impact our daily operations. We rely on our values and this code as guidelines, as a breach of the Policy may result in disciplinary action against the Employee concerned.

All employees, including all individuals on full-time or part-time employment with the institution are required to go through the

guidelines attached in this email. It is important that we all adhere to these guidelines so you will be helping to ensure a future success of this great institution

Thank you for your ongoing commitment to delivering a better and reliable service.

Sincerely

Dr. Jane Close Conoley
President
California State University, Long Beach
Brotman Hall BH-300
1250 Bellflower Blvd.
Long Beach, CA 90840-0115
Phone: 562-985-4121

Figure 1: Screenshot of the phishing email

View all Phishing Reports:

[All Phishing Reports](#)