

# 2015-09-17 Re: ITS Helpdesk: Webmail Account Violation

This is a phishing attempt first reported to CSULB ITS on **September 17, 2015**.

## Email Detail

**From:** Rebecca Travers [mailto:R.Travers.11@unimail.winchester.ac.uk]  
**Sent:** Thursday, September 17, 2015 10:31 AM  
**Subject:** Re: ITS Helpdesk: Webmail Account Violation

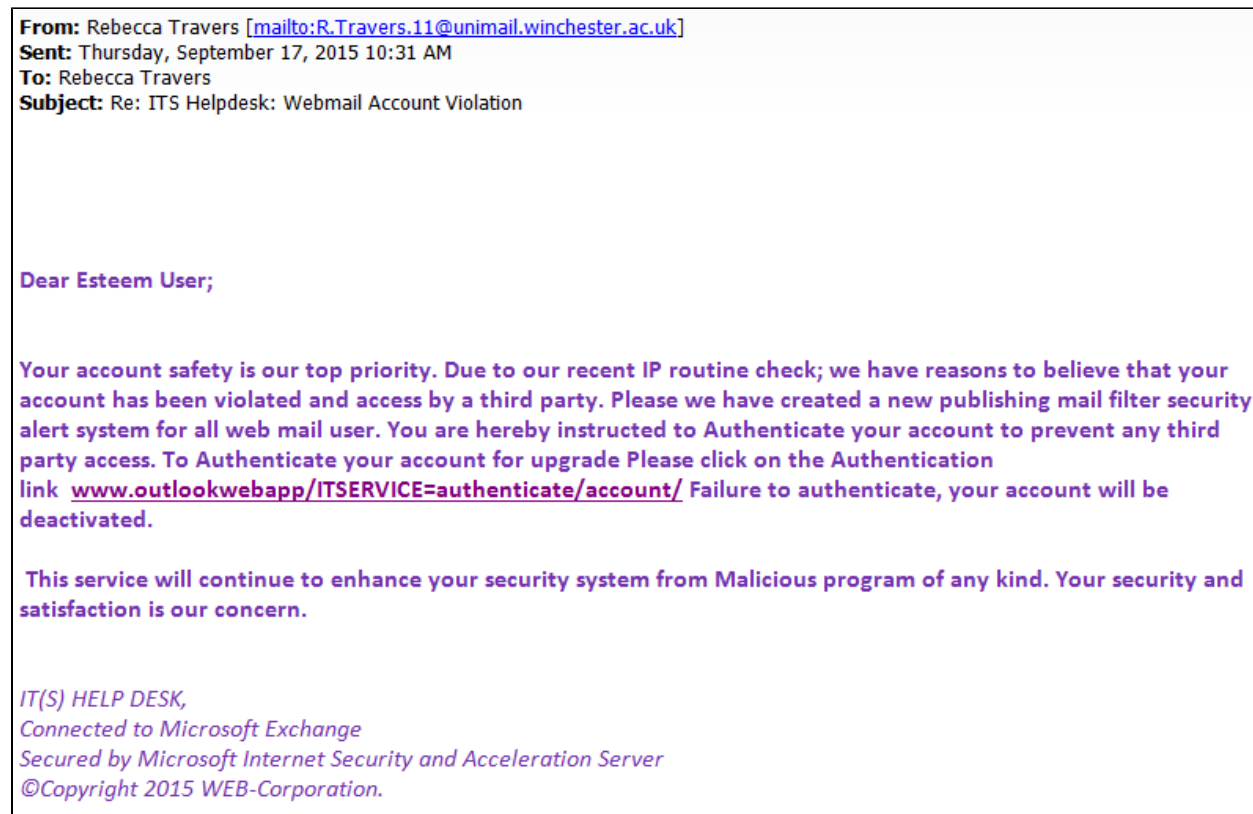
## Summary

The user receives an email informing that their email account may have been accessed by a third party and to click on a link to validate and upgrade their account. The link goes to a fraudulent website which looks like an official OWA login page attempting to collect email account password information. Recipients of this fraudulent email are advised to mark this as junk. The fraudulent will be reported as abuse to the website host company (Hostinger).

## Intent of the Email

The sender is attempting to collect password information to access email accounts for their own malicious purposes.

## Screenshot



**From:** Rebecca Travers [mailto:R.Travers.11@unimail.winchester.ac.uk]  
**Sent:** Thursday, September 17, 2015 10:31 AM  
**To:** Rebecca Travers  
**Subject:** Re: ITS Helpdesk: Webmail Account Violation

**Dear Esteem User;**

**Your account safety is our top priority. Due to our recent IP routine check; we have reasons to believe that your account has been violated and access by a third party. Please we have created a new publishing mail filter security alert system for all web mail user. You are hereby instructed to Authenticate your account to prevent any third party access. To Authenticate your account for upgrade Please click on the Authentication link [www.outlookwebapp/ITSERVICE=authenticate/account/](http://www.outlookwebapp/ITSERVICE=authenticate/account/) Failure to authenticate, your account will be deactivated.**

**This service will continue to enhance your security system from Malicious program of any kind. Your security and satisfaction is our concern.**

*IT(S) HELP DESK,  
Connected to Microsoft Exchange  
Secured by Microsoft Internet Security and Acceleration Server  
©Copyright 2015 WEB-Corporation.*

Figure 1: Screenshot of the phishing email

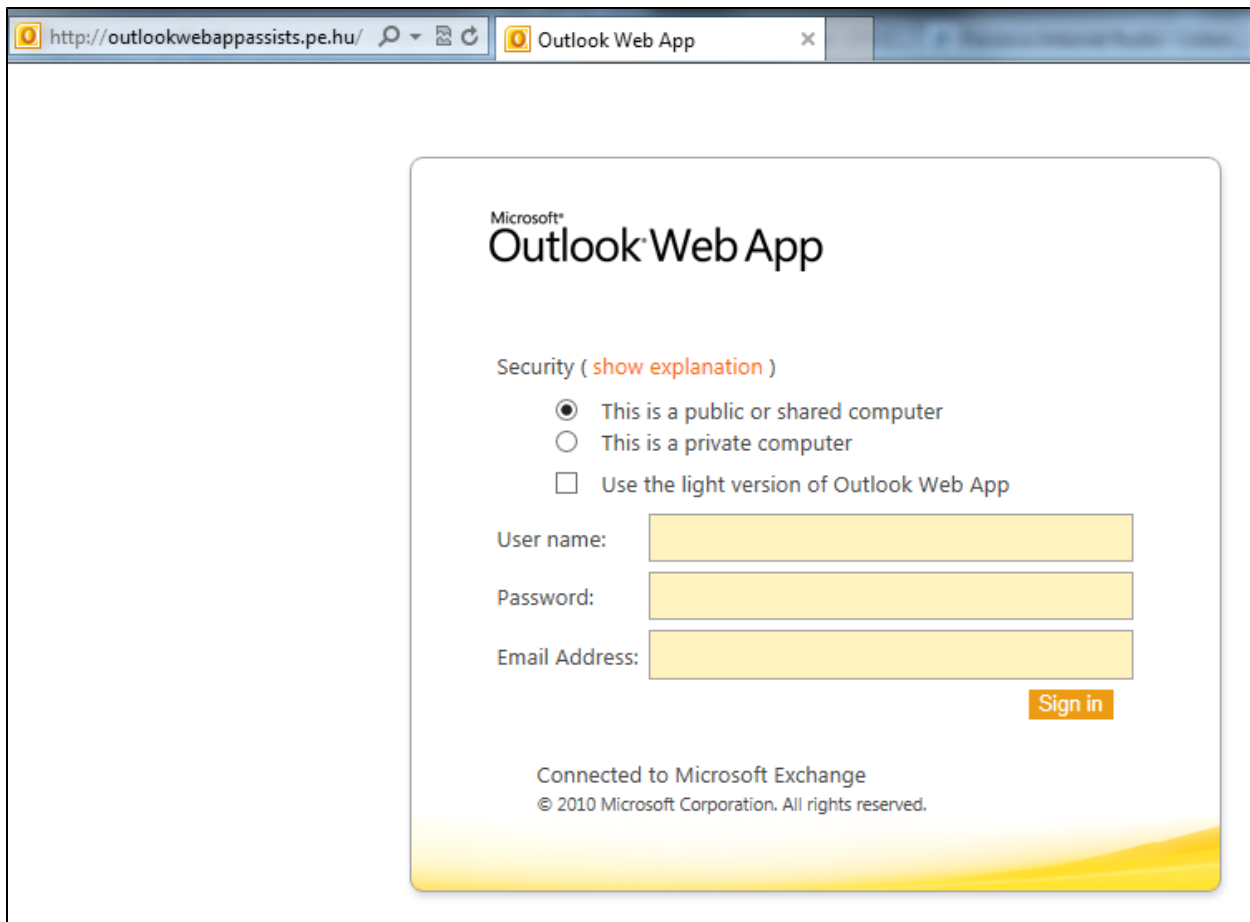


Figure 2: Screenshot of the phishing site attempting to harvest password credentials

## View all Phishing Reports:

All Phishing Reports