2018-03-09 confirm email

This is a phishing attempt first reported to CSULB ITS on **March 9, 2018**.

From: California State University, Long Beach <webmail@csulb.edu>
Sent: Friday, March 9, 2018 8:45 AM
Subject: confirm email

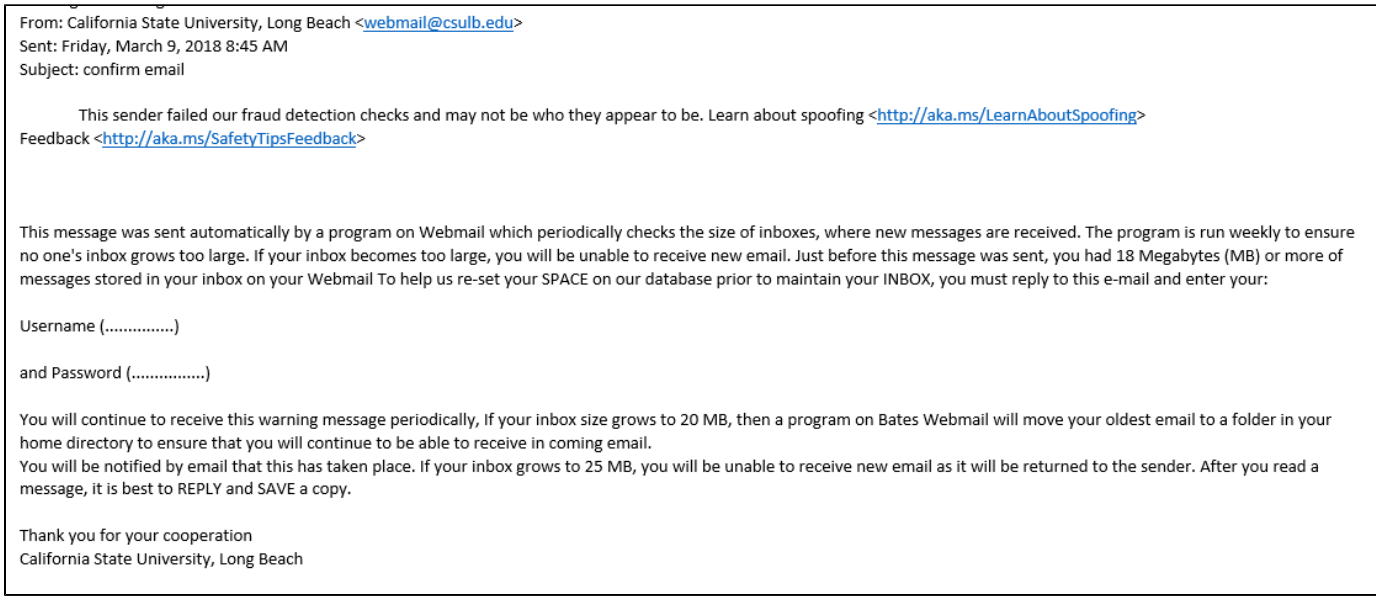
Summary

The fraudulent email claims to be from CSULB but comes from a fraudulent email address. The message claims that recipients have email inboxes that are exceeding allowable size and to reply to the email by providing username and password to maintain the account. CSULB never asks employees to reply to emails to maintain email accounts or storage.

Intent of the Email

The phisher/sender is attempting to capture email account credentials for their own malicious purposes. The first line within the body of the email from Microsoft indicates that the message failed Microsoft's fraud detection checks and may be spoofing, which is true in this case.

Screenshots



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This sender failed our fraud detection checks and may not be who they appear to be. Learn about spoofing <http://aka.ms/LearnAboutSpoofing>
Feedback <http://aka.ms/SafetyTipsFeedback>

This message was sent automatically by a program on Webmail which periodically checks the size of inboxes, where new messages are received. The program is run weekly to ensure no one's inbox grows too large. If your inbox becomes too large, you will be unable to receive new email. Just before this message was sent, you had 18 Megabytes (MB) or more of messages stored in your inbox on your Webmail To help us re-set your SPACE on our database prior to maintain your INBOX, you must reply to this e-mail and enter your:

Username (.....)

and Password (.....)

You will continue to receive this warning message periodically, If your inbox size grows to 20 MB, then a program on Bates Webmail will move your oldest email to a folder in your home directory to ensure that you will continue to be able to receive in coming email.
You will be notified by email that this has taken place. If your inbox grows to 25 MB, you will be unable to receive new email as it will be returned to the sender. After you read a message, it is best to REPLY and SAVE a copy.

Thank you for your cooperation
California State University, Long Beach

Figure 1: Screenshot of the phishing email

View all Phishing Reports:

All Phishing Reports