

# 2016-04-22 Account Update

This is a phishing attempt first reported to CSULB ITS on **April 22, 2016**.

## Version 1:

**From:** Myke Scholl  
**Sent:** Friday 4/22/2016 2:51 AM  
**Subject:** Account Update

## Version 2:

**From:** Ashley Stewart <Ashley.Stewart@csulb.edu>  
**Sent:** Friday 4/22/2016 10:04 PM  
**Subject:** Account Update

## Summary

The email informs recipients to click on a link to log in to their email account to access the updated mailbox. This email comes from a compromised CSULB email account, and as such you won't be able to send the message to junk or block the sender. We have prevented the compromised account from sending more phishing messages.

## Intent of the Email

The sender is attempting to capture personal and account information for their own malicious purposes.

## Screenshot

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**From:** Myke Scholl  
**Sent:** Friday, April 22, 2016 2:51 AM  
**Subject:** Account Update

ITS Service Desk Support requires your immediate re-activation of your Email account. This is to upgrade email account to Microsoft Outlook 2016. Inability to complete this procedure will render your account inactivate. Activate by completing the survey procedure. [CLICK HERE](#): to activate.

Regards,  
IT Service Desk Support

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Figure 1: Screenshot of the phishing email

## View all Phishing Reports:

[All Phishing Reports](#)