

Configure Your Web Browser to Enable Pop-up Windows for Trusted CSULB Servers

Pop-up windows are necessary to use certain campus web applications and web forms, and the browser(s) you use for these websites may need to be configured to accept pop-ups. Use the following instructions to configure your browser(s) to accept pop-up windows from these CSULB sites.

Newer browsers have built-in pop-up blockers that you may not know you have enabled. Also, if you have installed third-party applications to block pop-ups (such as the Google, MSN, or Yahoo! toolbars), you may need to consult vendor documentation to allow pop-up windows for desired websites.

Windows Computers

Firefox

1. Open the browser, and then go to the web page that you want to allow pop-ups.
2. From the **Tools** menu, click **Options**. A dialog box displays.
3. Click the **Content** icon at the top of the dialog box.
4. Click the **Exceptions** button in the **Block pop-up windows** section. The **Allowed Sites** dialog box displays.
5. To enable the browser to recognize CSULB servers as trusted sites, and therefore, allow pop-ups from these sites, add the site's URL in the **Address of web site** field, and then click **Allow**.

Note: Rather than typing the site's URL, copy and paste the address into the field. To do so, highlight the web address you'd like to add, right-click and select Copy, and then paste the address in the field.

6. If you'd like, add other trusted CSULB sites, then click **Close** when you finish adding the sites you want.
7. Click **OK** to close the **Options** dialog box.

Internet Explorer 8.x - 10.x

1. Open the browser, and then go to the web page that you want to allow pop-ups.
2. From the **Tools** menu, click **Pop-up Blocker**, then click **Pop-up Blocker Settings**.
3. To enable the browser to recognize CSULB servers as trusted sites, and therefore, allow pop-ups from these sites, add the site's URL in the **Address of web site to allow** field

Note: Rather than typing the site's URL, copy and paste the address into the field. To do so, highlight the web address you'd like to add, right-click and select Copy, and then paste the address in the field.

4. Click **Add**.
5. If you'd like, repeat steps 4 and 5 to add other CSULB trusted sites, then click **Close** when you finish adding the sites you want.

Chrome (Windows/OS X)

1. Open the browser, and then go to the web page that you want to allow pop-ups.
2. Click the wrench icon on the browser toolbar.
3. Select **Settings**.
4. Click **Show advanced settings**.
5. In the Privacy section, click **Content settings...**The Content settings window displays.
6. In the Pop-ups section, click **Manage exceptions...** and add the site's URL.

Note: Rather than typing the site's URL, copy and paste the address into the field. To do so, highlight the web address you'd like to add, right-click and select Copy, and then paste the address in the field.

7. Close any remaining dialog boxes.

Macintosh Computers

Firefox

1. Open the browser, then go to the web page that you want to allow pop-ups.
2. From the **Firefox** menu, click **Preferences**.

3. Click the **Content** icon located at the top of the window.
4. Click the **Exceptions** button located to the right of **Block pop-up windows**. The **Allowed Sites - Pop-ups** dialog box displays.
5. To enable the browser to recognize CSULB servers as trusted sites, and therefore, allow pop-ups from these sites, add the site's URL in the **Address of web site** field.

Note: Rather than typing the site's URL, copy and paste the address into the field. To do so, highlight the web address you'd like to add, right-click and select Copy, and then paste the address in the field.

6. Click **Allow**.
7. Repeat step 6 and 7 to add other CSULB trusted sites.
8. Click **Close** when you finish adding the sites you want.
9. Close the **Content** dialog box.

Safari 5.x/6.x/7.x (OS X)

Safari includes no website-specific control over blocking pop-ups windows. Pop-ups are either blocked or not.

Safari 5.x

1. From the Safari menu, ensure the **Block pop-up windows** option is not checked. Unchecking this option will allow pop-ups.
2. To block pop-ups once again, check **Block pop-up windows** in the Safari menu. You can also use a keyboard shortcut: **<Shift key><Command key><K>**.

Safari 6.x/7.x

1. From the Safari menu, choose **Preferences...** and click the **Security** tab.
2. Ensure the **Block pop-up windows** option is not checked. Unchecking this option will allow pop-ups.
3. To block pop-ups once again, check the **Block pop-up windows** checkbox.

iPad / iPhone

Tap **Setting, Safari, Block Pop-Ups** and then select **ON** to block pop-ups or **OFF** to unblock pop-ups. (Safari includes no website-specific control over blocking pop-ups windows. Pop-ups are either blocked or not.)

Android Devices

Due to the wide range of Android device makes and models, screens and terminology may vary from the instructions below.

1. Tap the **Internet** icon displayed on the Home screen. The default HTML browser opens.
2. Tap the **Menu** button and then tap **Settings**. The **Settings** window displays.
3. Select **Advanced** and scroll to find the **Block pop-up windows** option. The pop-up feature is disabled when the box is unchecked.