

# 2018-01-09 Complete Your Password Reset Request;

This is a phishing attempt first reported to CSULB ITS on **January 9, 2018**.

**From:** Email Password Change Request <No-reply@security.com>  
**Sent:** Tuesday, January 9, 2018 8:16 AM  
**Subject:** Complete Your Password Reset Request;

## Summary

The fraudulent email personally addresses each recipient by email address name and describes putting a hold on their account. It directs you to click on a link to void a password request. The fraudulent site has been reported as abuse and has been blocked from being accessed while on the campus network.

## Intent of the Email

The sender is attempting to capture email account credentials for their own malicious purposes.

## Screenshots

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**From:** Email Password Change Request <[No-reply@security.com](mailto:No-reply@security.com)>  
**Date:** 1/9/18 8:16 AM (GMT-08:00)  
**To:** Allina Seng <[Allina.Seng@csulb.edu](mailto:Allina.Seng@csulb.edu)>  
**Subject:** Complete Your Password Reset Request;

### Important Security Alert!

Dear **Allina.seng**

We received a notification to put your office365 account on hold.

Due to unrecognized attempt to sign in to your account.

**If this was you:**

Then you can safely ignore this email

**If it was not at your request:**

You can void the Password request by clicking below

[Login To Restore Account](#)

This message was sent from an Unmonitored e-mail address. Please do not reply to this message. [Privacy](#) | [Legal](#)

Microsoft Office  
Boulevard, Suite 200  
13031 West Jefferson  
Los Angeles, CA  
90094 USA.

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Figure 1: Screenshot of the phishing email

View all Phishing Reports:

[All Phishing Reports](#)