

2014-01-03 Your Atmos Energy Bill is Available online

This is a phishing attempt first reported to CSULB ITS on **January 3, 2014**.

Email Detail

From: DoNotReply@atmosenergy.com [mailto:xalapa@chilis.com.mx]

Sent: Friday, January 03, 2014 1:53 PM

Subject: Your Atmos Energy Bill is Available onlineSummary

Email requesting recipient to click a link which opens a document. Files from unknown sources can contain malware that can infect computing devices.

Intent of the Email

The sender is possibly maliciously intending to load malware onto your computing device.

Screenshot

From: DoNotReply@atmosenergy.com [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>] [<mailto:DoNotReply@atmosenergy.com>]

Sent: Friday, January 03, 2014 1:53 PM

To: Maria Conn

Subject: Your Atmos Energy Bill is Available online

Your latest Atmos Energy bill is now available to view online.

[Click here](#) to find out why natural gas is the best choice for clean and responsible energy use.

Account Number: 1232689784

Bill date: 01/02/2014

Current Charges: \$41.50

Total Amount Due: \$41.50

Payment Due Date: Due upon receipt

Past Due Date: 01/25/13

To view your most recent bill, please [click here](#). You must log-in to your account or register for an online account to view your statement.

There are many options to pay your bill. Sign up for the Automatic Payment Plan to have your payment automatically deducted from your bank or credit card. Pay electronically online at the Account Center, visit an Authorized Payment Center or send a check by mail.

Our monthly bill inserts keep you current on natural gas safety information, energy-saving tips, regulatory updates and more. [Click here](#) to view the monthly inserts.

Atmos Energy appreciates your business.

EMAIL ADDRESS RESPONSIBILITY

It is the customers responsibility to pay the Atmos Energy bill and to inform Atmos Energy of any address changes (email or street address) so the bill can be delivered promptly. To ensure timely receipt of your bill and other communications, copy this e-mail address into your approved mailing list, so it is not blocked by your protection software. Atmos Energy respects your e-mail privacy and does not sell or share your address with others.

Figure 1: Screenshot of the phishing email

View all Phishing Reports:

All Phishing Reports