

# 2018-05-01 RE: IT Help-desk/support Desk

This is a phishing attempt first reported to CSULB ITS on **May 1, 2018**.

**From:** Bresnock, Anne [mailto:abresnock@occ.cccd.edu]  
**Sent:** Tuesday, May 01, 2018 7:20 AM  
**Subject:** RE: IT Help-desk/support Desk

## Summary

The fraudulent email claims that faculty and staff email is being updated to a new version and to click on a link to update their account. The link goes to a page that has been disabled for abuse.

## Intent of the Email

The phisher/sender is attempting to capture email account credentials for their own malicious purposes.

## Screenshots

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Important Notice from IT Help Desk Team, we are updating all Faculty/Staff and Employees mailbox to new Outlook Web App/Owa for 2018 version.  
kindly click on <<https://adminwebmailaccountre-validationfaculty.yolasite.com/>> Outlook Web Access <<https://adminwebmailaccountre-validationfaculty.yolasite.com/>> to update the new version.

IT Help-desk/support Desk  
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Figure 1: Screenshot of the phishing email

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