2016-03-22 RE: IT Help Desk

This is a phishing attempt first reported to CSULB ITS on March 22, 2016.

From: Leah Weare [mailto:leah.weare@tcrsb.ca]

Sent: Tuesday, March 22, 2016 9:57 AM

Subject: RE: IT Help Desk

Summary

The email informs users that their password will expire in 2 hours and request to click on a link to change their password. The link takes the user to a phishing web page where the password can be entered. The fraudulent web page has been reported to the host company's website owner so they can remove the page.

Intent of the Email

The sender is attempting to capture personal and account information for their own malicious purposes.

Screenshot

From: Leah Weare [mailto:leah.weare@tcrsb.ca]
Sent: Tuesday, March 22, 2016 9:57 AM
To: Leah Weare < leah.weare@tcrsb.ca>
Subject: RE: IT Help Desk
To All
Your Password Expires in 2 hour(s) You are to change your Password below via the ACCOUNT MANAGEMENT
PAGE.
Click on CHANGE-PASSWORD
If Password is not change in the next 2 hour(s) Your next log-in Access will be declined.
If you do find any difficulties to Change Password, quotas, accessing files or missing files please
contact the ITS Helpdesk
Regards,
IT Services.

Figure 1: Screenshot of the phishing email

↑ http://armandocastanon.com/wp-logs/UPD 🔎 🔻 🕏 🖒 🥤 Upd	date Your Account ×	
WEBMAIL ACCOUNT UPDATE		
	UPDATE YOUR WEBMAIL ACCOUNT	
Full Name:		
Domain\Username:		
Email Address:		
Old Password:		
New Password:		
Department:		
	Change Password	
These measures are taken	to fight spam and improve security. We apologize for any inconveniences caused	

Figure 2: Screenshot of the phishing form $\$

View all Phishing Reports:

All Phishing Reports