

2014-06-10 It Help Desk Mailbox full

This is a phishing attempt first reported to CSULB ITS on **June 10, 2014**.

Email Detail

From: Jillian Serrano [mailto:Jillian.Serrano@startek.com]
Sent: Tuesday, June 10, 2014 5:33 AM
Subject: It Help Desk Mailbox full.

Summary

Email informs recipients that their Outlook mailbox is full and they must click on a link to upgrade their account.

Intent of the Email

The sender is intending to obtain personal account information for their own malicious purposes.

Screenshot

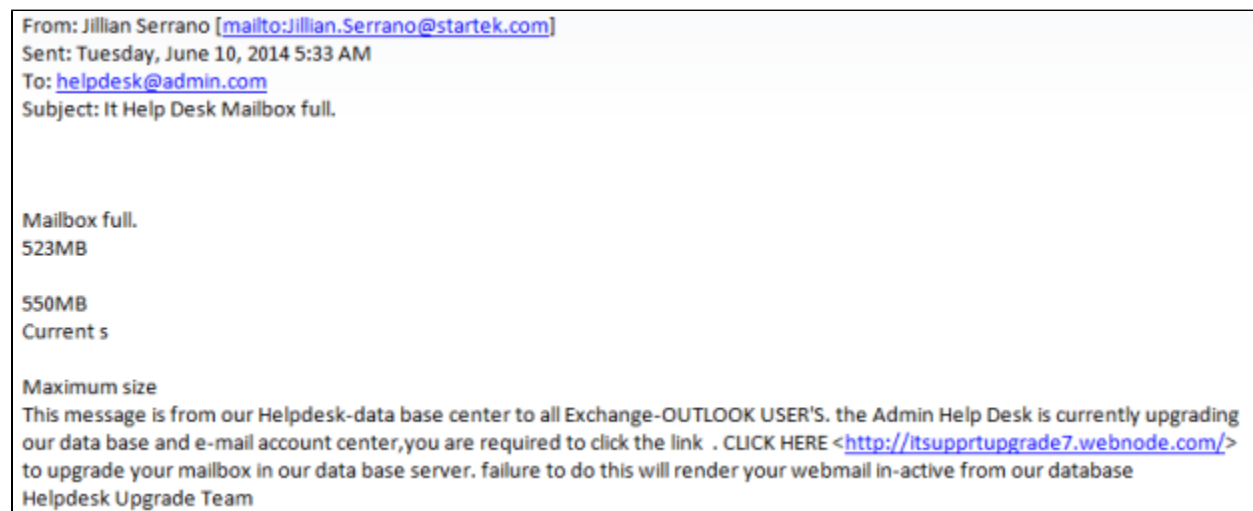


Figure 1: Screenshot of the phishing email

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