

# 2014-11-19 ITS Help Desk

This is a phishing attempt first reported to CSULB ITS on **November 19, 2014**.

## Email Detail

**From:** marcano\_jana [mailto:marcano\_jana@asdk12.org]

**Sent:** Wednesday, November 19, 2014 4:13 AM

**Subject:** ITS Help Desk

## Summary

Email informs recipient that their mail settings are out of date and they must upgrade their account. It instructs to click on a link to complete the procedure. The fraudulent link seems to have been suspended by the website host.

## Intent of the Email

The sender is attempting to collect email account login information for their own malicious purposes.

## Screenshot

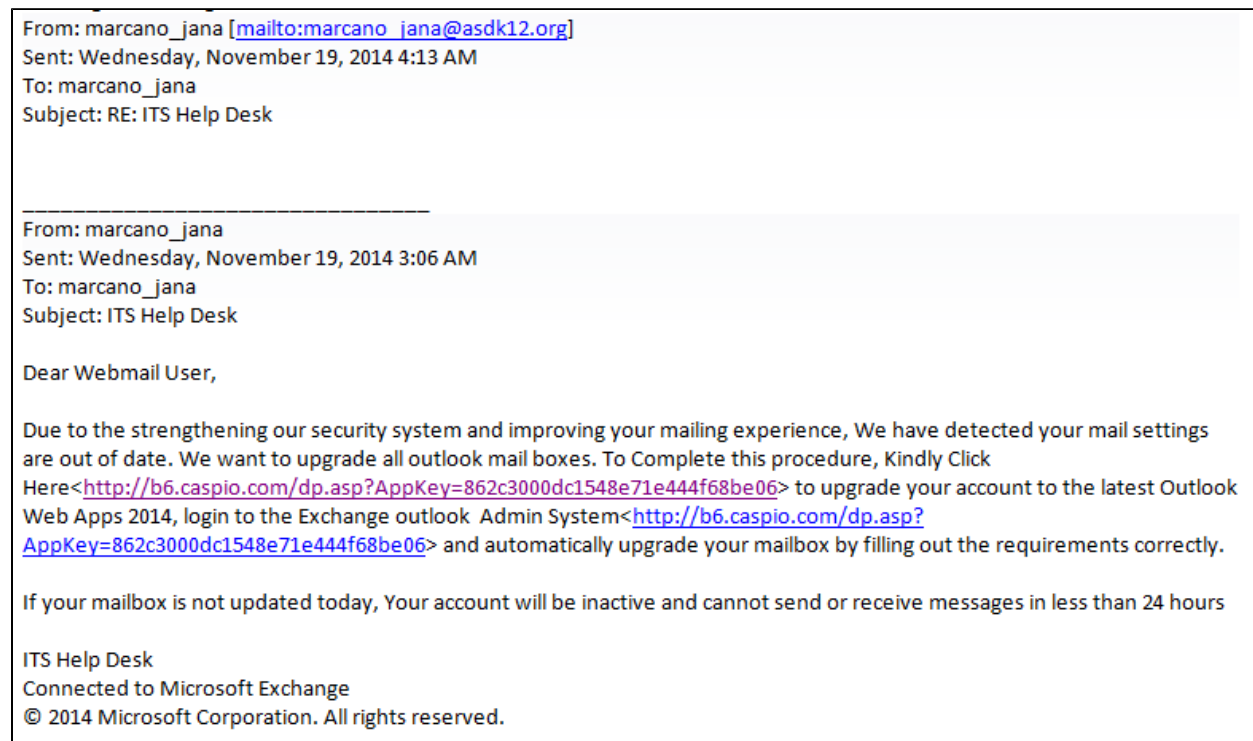


Figure 1: Screenshot of the phishing email

## View all Phishing Reports:

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