

# 2014-08-21 Dear Webmail User,

This is a phishing attempt first reported to CSULB ITS on **August 21, 2014**.

## Email Detail

**From:** Taiwan Webmail Help Desk [mailto:info@mail.com]  
**Sent:** Thursday, August 21, 2014 2:05 AM  
**Subject:** Dear Webmail User,

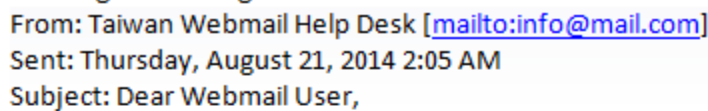
## Summary

Email informs recipients that their mailbox is full and to click on a link to clean up their mailbox. That fraudulent link/website appears to have been blocked by the website provider.

## Intent of the Email

The sender is intending to obtain personal account information for their own malicious purposes.

## Screenshot



From: Taiwan Webmail Help Desk [<mailto:info@mail.com>]  
Sent: Thursday, August 21, 2014 2:05 AM  
Subject: Dear Webmail User,

Dear Webmail User,

This is to inform you that you have exceeded your quota limit of 325MB in our database e-mail and you need to increase your quota limit of email because in less than 48hours your e-mail will be disabled. Increase the share of e-mail limit and continue to use your webmail account.

To increase your quota limit of email to 2.2GB, Click Here

<<http://www.jotform.me/form/41529315444453>>

Thank You.

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Figure 1: Screenshot of the phishing email

## View all Phishing Reports:

[All Phishing Reports](#)