

2016-02-19 Account Update

This is a phishing attempt first reported to CSULB ITS on **February 19, 2016**.

From: Krishna Deavours <mailto:drisha.deavours@bscc.edu>
Sent: Friday, February 19, 2016 6:08 AM
Subject: ITS Help-desk

Summary

The email informs recipients that they reset their password due to a phishing attempt. The link takes users to a fake Outlook Web App (OWA) login screen to reset their password.

Intent of the Email

The sender is attempting to capture personal and account information for their own malicious purposes.

Screenshot

From: Krishna Deavours [<mailto:krisha.deavours@bscc.edu>]
Sent: Friday, February 19, 2016 6:08 AM
To: Krishna Deavours
Subject: ITS Help-desk

ITS Help-desk,

We just noticed a fishing message on our system, and as a result of that,
We have temporary stop all outgoing/incoming messages. To continue
using your email account, please visit our

[ITS Help Desk](#) to confirm details of your Email account.

Improving/protecting your email account is our primary concern.

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Figure 1: Screenshot of the phishing email

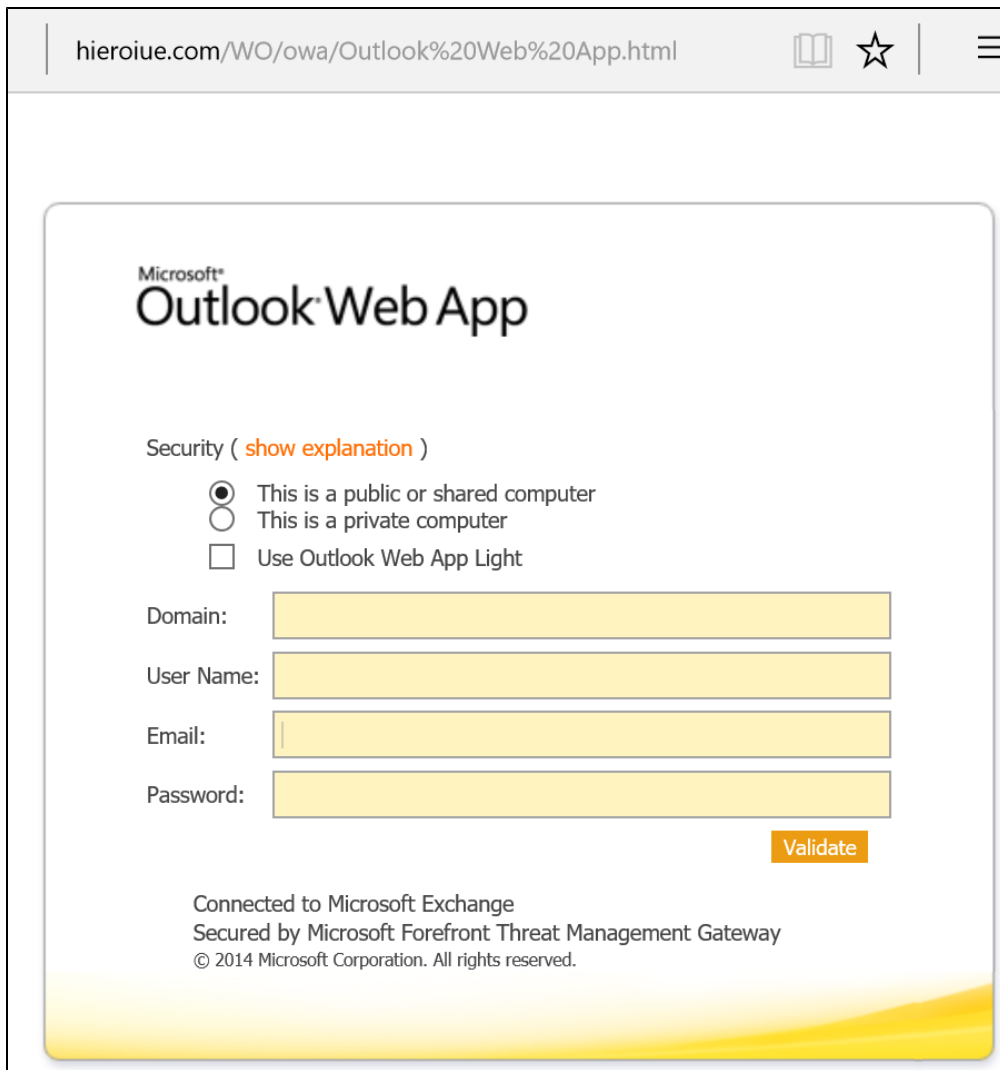


Figure 2: Screenshot of the OWA Login Screen

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